



Trade News

Book with confidence - change fees waived

CHANGE FEES WAIVED FOR BOOKING DATES BETWEEN **3-16 MARCH 2020**

Given the dynamic global landscape, we know you need more flexibility to manage through the situation and book with confidence.

Effective March 3rd, all new bookings made on British Airways will include enhanced flexibility. For all fares, all routes and all points of sale, we will waive the normal change fees to allow date changes and the ability to delay travel should the need arise.

Key points to highlight are:

- New bookings only from March 3rd, 2020
- All travel periods within system range are included
- All routes, all fares, all points of sale
- Normal change fee waived
- Fare difference still applies
- Changes can be made right up to departure
- Refund fees are not waived

This policy will be available for the next 14 days (until midnight March 16th, 2020) but we will continue to review and extend this if needed.

Thank you for your continued support and partnership. We also appreciate your feedback so we can continue to adapt to meet your needs. If you have any other concerns or questions, please speak to your account manager who is ready to help.

Kind regards

Mark Muren
Head of Global Sales